

# About your bill....

Dear Member,

**Record high temperatures and high fuel costs charged to us by our supplier, continue to impact cooperative electric bills.** The month of July had 25 days of temperatures at 100 degrees or higher. Power costs fluctuate monthly and have been especially high this summer. As the largest natural gas producing state in the U.S., Texas has been exporting natural gas to other countries at a higher price than what it would sell for here, due to the ban on Russian natural gas in European countries. Due to Federal Regulations, drilling for natural gas has slowed down and the resulting shortage is driving prices higher. Therefore, all electric utilities across the state are experiencing the same increase in costs.

As your member owned, not for profit cooperative, we are here to help you get through this tough time. If you are struggling to pay your electric bill, you may call one of the agencies listed here and on our website to see if you qualify for assistance. You may also consider enrolling in Budget Billing for a more consistent bill amount. Budget Billing averages your monthly bill amount based on past usage. Call the office and see if you qualify for this option.

Some other options for you include the Department of Energy's recommendations for setting your thermostat a few degrees higher, using a smart thermostat to program and manage your energy use, using ceiling or portable fans, cleaning or replacing air conditioner filters monthly, replacing lightbulbs with LED bulbs, weatherizing your home by sealing gap/air leaks along vents, windows and doors and keeping curtains and blinds closed. Run your washer and dryer early in the morning or late at night.

## Financial Assistance

**The following agencies may be able to assist you** if you have trouble making your payment for electric service to the Cooperative:

- **EOAC** (Economic Opportunity Advantage Corp.) (254) 754-0046 (Navarro, Freestone, Hill, Limestone & Ellis Counties)
- **Community Services** (Navarro County) (903) 872-2401
- **Waxahachie Care** (Ellis County) (972) 923-2273
- **Red Oak Outreach** (Ellis County) (972) 617-7261